



R.No. 139/R-DU/2024
Date: 01-03-2024

Doon University, Dehradun (Uttarakhand)

Office of the Registrar

Minutes of discussion during visit to Alaknanda Girls Hostel, 01 March 2024

In view of grievances raised by the girls' hostel residents, hon'ble Vice Chancellor together with administrative officials of the University visited Alaknanda Girls Hostel on 01/02/2024 and inspected the hostel premises and checked the state of facilities. The students residing there narrated the following issues:

1. Lack of sanitation and hygiene.
2. Non-availability of adequate number of electric bulbs/rods.
3. Seepage/dampness on walls. It may be because of rusting of water supply line.
4. Washroom doors are not closing properly.
5. Proper exit of washroom water is not happening leading to waterlogging inside the washrooms.
6. Wardens are not responding to the complaints made by the hostel residents.
7. Notices are not being displayed at the place earmarked for the same. It is pasted here and there.
8. It has also been observed that Hostel Wardens do not use their Personal Imprest (PI), even during exigencies.
9. Chief Warden never makes a surprise visit.
10. Girls stated that the Gym has become very good. But it was informed by the Student Council President that some electrical wire therein has become faulty.

After listening to above issues, the following guidelines are being made:

1. All sanitation and hygiene related works are looked after by the Deputy Registrar. If any of the sanitation staff does not work properly, then the Wardens will report it to the Deputy Registrar on daily basis.
2. Reasons of seepage/ dampness on walls has to be ascertained by the Assistant Engineer of the University who will also check and report the state of water supply line/ pipes and as to what portion of those lines/ pipes has been repaired.
3. Store and Purchase Officer (SPO) is directed to keep in store 40-50 electrical bulbs and rods and other such consumables so as to provide it to hostels immediately, whenever such indents are made through proper channel. For it Wardens (Girls and boys) will give a request letter to SPO within 03 days.
4. For point nos. 6 – 8 of the issues raised by the hostel residents, Wardens shall take necessary action and for point no. 9, the Chief Warden shall take necessary action.
5. For point nos. 2,4,5 & 10 of the issues raised by the hostel residents, a committee as below is being constituted which will give its detailed report mentioning reasons and solutions for stated problems within three days to the Registrar office:
 - i) Sri Narendra Lal, Deputy Registrar - Coordinator
 - ii) Dr. Richa Joshi, Asstt. Professor/ Warden - Member
 - iii) Dr Preeti Mishra, Asstt. Professor/ Warden - "
 - iv) Mr. Subham Nautiyal, Asstt. Engineer - "

If there is any problem with regard to facilities and amenities in the hostel, it shall be reported to the Wardens by the students. The Wardens will investigate the problem and will submit the details of the

issues and concerns in writing to the Registrar office so that immediate solution to the problems could be provided.

The Registrar exhorted the girls hostel residents to understand the importance and process of administrative works, and advised them to report their problems first to the Wardens. If the Wardens do not resolve their problems, they should report it to the Chief Warden. All papers and proposals in relation to hostel shall be sent through Chief Warden only. Papers sent by Caretakers etc. shall not be entertained.


All Wardens are also directed to visit hostels on daily basis and to make such an arrangement that the problems could be known to them on daily basis.

The Vice Chancellor assured the students that their problems will be addressed soon. The students thanked the vice chancellor.

- Sd -
Registrar

Copy to the following for information and necessary action:

1. PA to VC for kind information of Hon'ble Vice Chancellor.
2. Finance Controller/ Store Purchase Officer.
3. Shri Narendra Lal, Dy. Registrar/ Shri Shubham Nautiyal, Asstt. Engineer.
4. Dr. Suneet Naithani, Chief Hostel Warden.
5. Dr. Richa Joshi Pandey/ Dr. Preeti Mishra, Wardens Alaknanda Hostel.
6. Students Notice Board.


01-03-24
(Dr. M.S. Mandrawal)
Registrar